

Access Companion and Carer Ticket Policy

Published: September 2026

Due for review: September 2027

Wakefield Cathedral is committed to making our events as accessible and welcoming as possible.

Guests who require the support of a companion or carer in order to attend a **Cathedral-run ticketed event** may request **one complimentary companion/carers ticket**.

How the scheme works:

The guest attending the event purchases a ticket at the normal advertised price. Where they require the support of a companion or carer to attend, one accompanying companion or carer may attend free of charge.

The complimentary ticket is intended for someone whose support is required to enable the guest to access and enjoy the event.

How to request a companion/carers ticket:

Companion/carers tickets are not currently available through our general online booking system.

To request one, please contact Wakefield Cathedral directly:

Email: events@wakefield-cathedral.org.uk

Telephone: 01924 373923 (option 1)

Please contact us as early as possible before the event so that we can make the necessary arrangements.

Eligibility:

We may provide one complimentary companion/carers ticket for each guest who requires additional support in order to attend.

To help us administer this concession fairly, we may ask for appropriate supporting information. This could include:

- Disability Living Allowance (DLA) or Personal Independence Payment (PIP) documentation
- Attendance Allowance or Carer's Allowance documentation
- Employment and Support Allowance (ESA) documentation
- Disabled Students' Allowance (DSA) documentation
- A Certificate of Visual Impairment (CVI) or equivalent
- A UK Disabled ID/DID Card

Wakefield Cathedral, Cathedral Centre, 8-10 Westmorland Street, Wakefield

events@wakefield-cathedral.org.uk

01924 373923

Registered Charity No: 1203267

- A Nimbus Access Card showing the companion/+1 symbol
- Other appropriate information relating to an access requirement

This list is not exhaustive. We recognise that not everyone who requires the support of a companion or carer will hold one of the documents listed above. If you are unsure whether you are eligible, please contact us and we will be happy to discuss your access requirements with you.

Events covered by this policy:

This policy applies to **paid events which are organised and ticketed directly by Wakefield Cathedral.**

Where an event is organised or ticketed by an external promoter or third-party organisation, that organisation's own companion/carers and accessibility arrangements will apply. We recommend checking the relevant event information or contacting the event organiser directly.

Further assistance:

We want everyone to feel able to attend and enjoy events at Wakefield Cathedral. If you have any questions about companion/carers tickets, accessibility or other adjustments that may help you attend an event, please contact us:

Email: events@wakefield-cathedral.org.uk

Telephone: 01924 373923 (option 1)